



## TIME OF LOSS - WHAT NEEDS TO BE DONE

In order to ease the anticipation of what happens next, we have developed this partial guide to provide answers, guidance and helpful information.

### **What to do first depends on the circumstances of the death:**

*If someone passes away at home or at work, call 911 first. Any death that occurs without a doctor or medical personnel present must be reported to the police and an investigation will be held by the coroner's office.*

*If the person who passed away was under medical care, be sure to notify the primary care physician as soon as possible. If you don't know the doctor's name, check records, prescription bottles or medical bills.*

*When someone passes away in a hospital, nursing home or other care facility, the staff of the establishment will usually contact the mortuary. Some facilities require the patient to designate a mortuary as a condition of entry or care.*

*If a person is dramatically failing and death is imminent, please inform the primary care physician that the designated mortuary will call him/her for certification purposes when death finally occurs. The acting mortuary will need to obtain the attending doctor's signatures quickly in order for the funeral service establishment to secure a burial/transit permit in a timely manner.*

*If the person who passed away was an organ donor, this should be factored into the planning timeframe.*

### **What to do if requiring transportation:**

Hillside recognizes that many of us are not originally from the greater Los Angeles area. We have a genuine reputation for being one of the finest mortuary shipping companies in the funeral service industry. As a member of Jewish Funeral Directors of America (JFDA), Hillside is an expert in expedient mortuary shipping throughout the United States and Canada. Our nationwide access allows us to assist families in transporting to and from Hillside.

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### **Sample of Information Needed:**

- Vital information related to the deceased such as social security number, date of birth, family member names, place of birth, etc.
- Health Care Directive if you are not the legal next of kin
- Veteran's discharge papers ( form DD214) to secure a complimentary flag for the funeral
- Number of death certificates needed

### **Other issues to take into consideration :**

- Will you be having an obituary and, if so, who will write it?
- What clothing will be provided?
- Will you want to use cosmetics?
- Will you want hair to be styled in a particular fashion?
- Who will be speaking at the funeral?
- Will you have pictures to display at the funeral?
- Will you have special music (CD or live) ?
- Will you have video montages or short films (DVD) ?
- Will you want a Taharah or Shomer?
- Will you be ordering flowers?
- Will you need limousines?
- Will there be a reception following the funeral?
- Will you need to purchase property?